

"We've kept our terms and conditions simple, straightforward, fair and reasonable. Our business is very personal in nature, so although the terms and conditions look formal in print, we'd urge you to contact us about any concerns or issues you may have and we'll do everything we can to resolve matters swiftly and amicably." Maya and Tom Conway

Bookings

We accept bookings over the phone or by email. Generally, we pencil in your requested date for a couple of days to give you chance to contact the Cornwall Registrars and book them to come along and conduct your ceremony. Please note that bookings are not transferable to anyone else.

Deposit

We require a one-third deposit to secure your booking. The purpose of taking a deposit is to provide security for our couples and ourselves. Once paid, the deposit secures the agreed ceremony date and package for our couples which means that they can get on and plan their wedding confident in the knowledge that we will not give that date to anyone else. For us, it means we have certainty that a booking will take place as agreed. Please be aware that your booking is not secured until we have received payment. On receipt of payment, your ceremony and accommodation are protected. The deposit is non refundable (although there is a 14 day 'cooling off' period).

If you are forced to postpone your wedding due to Covid-19, we will be happy to transfer your deposit to another date here at BoHo Cornwall Elopements (subject to availability).

Balance due

The remaining two-thirds of your booking is due 2 calendar months before your ceremony (eg if your ceremony is 1st April, your balance is due for payment on 1st February etc). If payment is not made by the due date, we reserve the right to treat the non-payment as a booking cancellation, in which case the deposit is lost.

Method of payment

Our preferred method is electronic bank transfer but we're happy to accept payment by cheque or PayPal (subject to PayPal fee @4%).

Accommodation

We have tried to make our accommodation perfect for your stay. Please let us know immediately if there are any problems and we shall do everything we can to rectify matters. Please note that our accommodation has been designed for couples. Occupancy and usage should be limited to the couple only (other than presence of hair/make up artists and photographer on the day of your wedding). They are not designed for gatherings and are not child-friendly. We ask our couples to respect this.

Pets

We do not accept pets either in the accommodation or the for the ceremony.

Smoking

BoHo Cornwall Elopements is a non-smoking environment. We would ask you and your guests to refrain from smoking both on the premises and within the grounds.